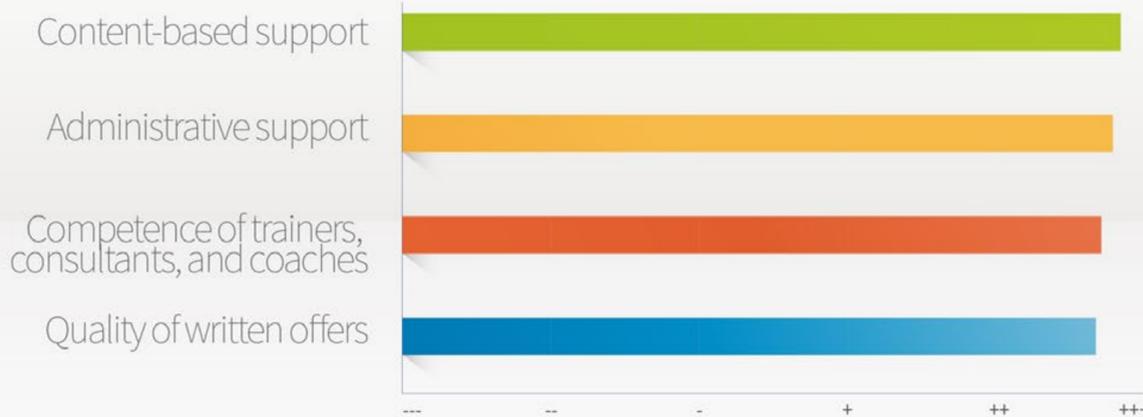




ti communication
INTERCULTURAL MANAGEMENT & CONSULTING

Customer Satisfaction Survey 2016

CUSTOMERSATISFACTION





Our clients value
quality and efficiency.

“Rapid responses, an **at all times friendly service**... Coverage of all our intercultural competence inquiries.”

“The **package is spot on**. The feedback which we get from our participants and executives is very positive. **What more could you want?**”

CUSTOMER FEEDBACK

“**Professionals** in intercultural management!”

“Very **pleasant and uncomplicated** collaboration; **reasonable** price-performance ratio, [...] **competent** trainers“

“**Reliability** and a high level of implementation quality“

More **references** and feedback from our customers

“Competent, great organization and support, excellent preparation and follow-up. **Great all-round package!**“

Evaluation of our Customer Satisfaction Survey

“Great all-round carefree package!”

General Satisfaction



“Target-based task clarification with us customers and consideration of all wishes and needs“

Administrative and content-based support



We are very pleased that both, our administrative as well as our content-based support was that well rated by you, our customers. **Rapid responses, continuous availability** and a high level of **personal contact** to your employees when planning a training measure guarantee a **high degree of flexibility** and customer satisfaction - thus, we are able to cater to all of **your specific needs**.

We will continue to work toward keeping our support of your company at a constantly high level: with **your very own** (always available!) **contact person at ti communication**, you can rest assured that you will receive ideal support at any time and that your requests and issues will be dealt with as quickly as possible.

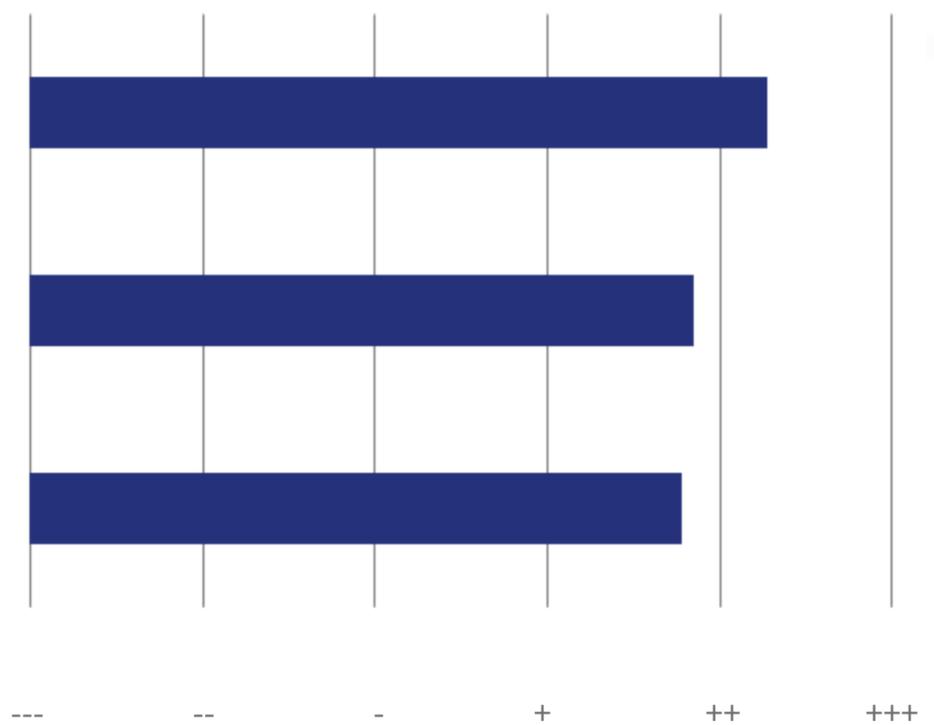
“At all times content employees after taking part in the training courses“

Business Areas

Selection of topics (overall)

Expertise in topic range

Price-performance ratio



“Trainers are competent in a wide range of topics“

Our Measures



Our trainers, consultants and coaches will impress you with their **long years of practical experience** and their **expertise**. Whether you need assistance in intercultural management or consulting or organizational development - with our **versatile team**, we can support you in a wide range of well-diversied areas and that way, we can fulfil (nearly) **all your wishes and needs**.

For the future, we will continue to emphasize importance on practical experience when expanding our team of experts.

We thank you for the trust you put in us and for the future we promise to continue to take all necessary measures to satisfy you with our service.



Managing Board: Gerhard Hain (Regensburg, Wien), Dr. Peter Berger (Wien), Susanna Bezzel (Regensburg)

We look forward to your inquiries!

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